

WESTLAKE LAKE MANAGEMENT ASSOCIATION

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PRESIDENT'S MESSAGE

May 2023

Dear Members of the Westlake Lake Community,

As we welcome the month of May, I wanted to take a moment to recognize and congratulate our WLMA Office Manager, **Anna Molina**, who recently announced her retirement at the end of this month. On May 1st, Anna celebrated her 26-year anniversary serving WLMA's 1300 homeowners, 300 marina slip renters, and many others around the Westlake Lake community. Over the 26 years, Anna was the face of WLMA, and the heart and soul of this place. Her dedication and hard work over the years is an inspiration to us all, and we will miss her dearly. Please join me in thanking Anna for her many years of service and feel free to stop by the WLMA office before her May 31st retirement departure to wish her well!

With the retirement of Anna, we are excited to welcome **Jessica Diaz** to the WLMA team who started with us in April to learn the ropes from Anna. Anna has been diligently training and transitioning her Office Management duties to Jessica. We are looking forward to working with Jessica and wish her a warm welcome to WLMA and our community. We will introduce Jessica at our May 16th Board meeting.

On another note: I want to continue my communication regarding the focus on continuous improvement and taking a "fresh look" at various areas of our operations. We want to evolve with the times, where necessary, and ensure we consider the future needs of maintaining our beautiful lake and community – "*All roads lead to the lake!*" As part of this effort, we are listening to and getting advice from many past and present Board members and others regarding what is working well and what areas to revisit. Most recently, we hired a professional HR team to update our employee handbook and other policies to clarify roles of the Board, EC, and employee group.

Did you know? The Westlake Yacht Club was founded in March 1969, and is a distinctive gem to the lake and Westlake Village community. Membership is open to the public, and it is not necessary for you to live on the lake or own a boat to become a member. I recently attended the Yacht Club's opening day celebration on April 29th. The celebration theme of "comradery and harmony" was marked with an inspirational speech from Westlake Village resident, **Captain Charles Plum**, a former fighter pilot and six-year Prisoner of War when his plane was shot down during the Vietnam war. It was a moving tribute to our armed forces and the importance of community. Other non-Westlake marina Yacht Club dignitaries traveled to Westlake Yacht Club for this event. It was a great event filled with tradition, and another reason to be proud of our community that we all call home.

In closing, I want to remind everyone of the importance of community. We are all in this together, and I have no doubt we will continue to challenge and make things better for years to come.

Respectfully,

Chip Lightfoot, President