

WESTLAKE LAKE MANAGEMENT ASSOCIATION

32353 Triunfo Canyon Road, Westlake Village, CA 91361

(818) 889-5377/(818) 889-5039 Fax • Website: www.westlake-lake.com



PRESIDENT'S MESSAGE

March 2023

Dear Members of the Westlake Lake Community,

I wanted to start this President's Message to apologize for the recent annual billing issues that some homeowners and boatowners have experienced. Emmons, our management company, recently implemented a new billing system which caused some unforeseen technical issues and resulted in billing delays for some of you. We understand the inconvenience and frustration this has caused.

We want to assure you that we are working diligently to resolve the billing issues as quickly as possible and have taken steps to ensure future billing will be more efficient and timelier. Additionally, ***we would like to announce that we will be waiving all late penalties for payments received by April 30th*** (instead of the January 31st date that was on the billing invoices). Hopefully this will allow our members to have more time to make their payments.

In addition to the recent billing issues, we also discovered some discrepancies in the boat and marina billing during our annual boat audit inspection this January, 2023. As reported in my February President's Message, we have identified boats that are not registered with WLMA, or registered with incorrect information in our tracking system. We are currently in the process of reconciling these discrepancies and updating our records and any necessary billing accordingly. We appreciate your cooperation and patience as we work to ensure that all boats on the lake are properly registered and in compliance with our association's regulations.

On a more positive note: I would like to update you on an exciting development regarding the lake. In April, our Lake ecology company, Clean Lakes, will be applying a special non-toxic treatment to the entire lake to help reduce the growth of algae and improve water clarity. This is a safe and proven treatment and approved by Fish & Wildlife. It is a large project that will span over a five-day period and is part of our ongoing efforts to maintain the health and beauty of our lake.

Did you know? Clean Lakes started providing lake ecology services to Westlake Lake over 20 years ago, in 2002. **Tom Moorhouse** is the lead ecologist serving the lake over this period and he is a manager for the Southern California office and Vice President of Clean Lakes. Tom has worked with three Lake Operations Managers at WLMA over the years: **Bill Foreman**, **Carl Koenig** and now **Nick Smith**. The ecology services performed by Tom and Clean Lakes includes monthly water quality monitoring, aquatic plant and algae management, regulatory reporting, carp electroshocking and other lake related services.

As always, I'd like to continue to encourage you, as the elected District Representatives and the HOA/POA Presidents, to disseminate this information to all your communities, as a way of improving communications with our lake community.

Respectfully,
Chip Lightfoot, President